

## Terms and Conditions

1. When we notify you by email that your order has been accepted a contract is formed at that point.
2. The price of the goods is in sterling as set out in the online order. VAT is included but postage may be added.
3. The ordered goods will be delivered to the delivery address entered by you on the online form. We aim to deliver goods within 10 days but sooner if possible. If we are not able to despatch ordered goods within these guidelines, we will notify you with a revised date. If this is not acceptable we will refund your full payment. To avoid doubt other goods ordered will be despatched in the normal way.
4. Loss of or risk of damage to ordered goods shall pass to you at the time of delivery.
5. It is your responsibility that the goods are used correctly.
6. The ordered goods at the time of delivery we warrant will correspond with the description on this website, free of defects and will be of satisfactory quality, fit for purpose, and as described. There may be minor variations especially of the Tweed bags where each is bespoke with the fabric cut and ribbon shade and size varying. If you are not satisfied you shall be entitled to reject such goods and receive a full refund. Where goods are not available we will notify you by email and payment not charged.
7. Any claim that ordered goods that are not as described must be notified by email or telephone within 30 days of delivery and return unused and undamaged within 30 days of delivery, on our receipt of the goods a full refund will be given within 14 days. Beyond 30 days an exchange will be offered.
8. If the product is faulty on delivery then notify us by email or telephone and return unused, on our receipt of the goods a full refund will be given.
9. Except in the case of death or personal injury caused by our negligence our liability by warranty, condition or other term, or any duty of law for any special, indirect or resulting damage is limited and excluded to the fullest extent permitted by law.
10. You agree not to resell ordered goods within or outside the United Kingdom and if this is breached you shall indemnify us completely for all losses, damages, costs and expenses.
11. All communication shall be by email or first class post to the email or address on our order form to us or yourself unless you notify us of a change.
12. We reserve the right to vary the terms but those that apply are those which you accepted when you made the order.
13. If any part of these terms is considered invalid by the competent authority or unenforceable, the validity of the remainder is not affected.
14. The contract formed by our acceptance of your order shall be governed by Scottish law.